SWANAGE PIER TRUST -PLAQUE SPONSORSHIP FREQUENTLY ASKED QUESTIONS

How do I organise a plaque on Swanage Pier?

Q1

A1	The scheme is 'sponsor a plank'.
	We then lay a plaque in recognition with your wording.
	To sponsor a plank please visit our website: https://www.swanagepiertrust.com/plaques
Q2	How long will it take once I have placed an order?
A2	From order to laying is 6 – 8 weeks
Q3	How will I know when my plaque is laid?
A3	You will receive an email once the plaque is laid
Q4	Visiting the Pier
A4	The Pier is a working pier. If you are planning to visit for a special occasion, please check with the sponsorship team first, as maintenance may affect access.
Q5	How long is the sponsorship for?
A5	The plank is sponsored for 25 years
Q6	Can I have a plaque next to my other one?
A6	No, the plaques are laid in number order you can achieve 2 together if you place 2 new sponsorships
Q7	I cannot fit my message in the template?
A7	If your message is 30 characters or less.
	Please email: sponsoraplank@swanagepiertrust.com and we will try to assist



Q8 Can I have more than 30 characters?

A8 Not on a standard plaque, we are limited to 3 lines and with a maximum 30 characters in total.

Q9 I cannot find my plaque, can you help me?

A9 We now have a database that we can search for locating plaques.

To assist us please email (sponsoraplank@swanagepiertrust.com) us with detail of who did the original sponsorship, or message and approx. date.

Q10 Can I change the words on my existing plaque?

A10 Yes, please email sponsoraplank@swanagepiertrust.com

Q11 Can I change the name on the certificate?

A11 The payee is the sponsor; it cannot be changed.

Q12. Can I sponsor a plank for someone else?

A12 No. The person making the payment must be the sponsor. (Otherwise, HMRC rules deem this to be a gift rather than a sponsorship, which has VAT and Gift Aid implications)

If your question is not answered here, please email sponsoraplank@swanagepiertrust.com

