

## Roaming Volunteer

The roaming volunteer will ensure a warm welcome to all visitors, encouraging people to make the most of their visit to the Pier.

### Duties

- Providing a warm, friendly welcome to all visitors as the public face of Swanage Pier, answering any questions and encouraging people to get involved in the events/activities and to make the most of their visit.
- Engage with visitors on Pier History, Jurassic Coast, Marine wildlife and activities that can be done on the pier, such as diving, fishing and crabbing.
- Provide information to visitors on what activities the pier can offer, such as kids activities and leaflet trails.
- Assisting visitors in the use of the Digital Tour.
- Assist with managing the queues of people at the kiosk entrance.
- Assist with boat tours, interpreting wildlife and geology.
- Assist in delivering workshops and guided walks.
- Becoming familiar with and then following the Swanage Pier Trust Health and Safety Policy, as required.
- All volunteers working with children will be required to undergo a DBS check.

